


ACCESSING HEALTH AND HUMAN SERVICES PROGRAMS MOST COMMONLY REQUESTED DOCUMENTS

 <p>County of Los Angeles and its Partners</p>	CALIFORNIA CHILDREN'S SERVICES (CCS) www.dhcs.ca.gov/services/ccs CHILD HEALTH & DISABILITY PREVENTION PROGRAM (CHDP) (800) 993-2437 MEDI-CAL (NON_MAGI) (866) 613-3777 MEDI-CAL (MAGI) (866) 613-3777 MEDICARE (800) MEDICARE www.medicare.gov SUBSTANCE USE DISORDER TREATMENT (800) 564-6600 publichealth.lacounty.gov/sapc						CALWORKS (866) 613-3777 www.dpss.lacounty.gov/calworks CASH ASSISTANCE PROGRAM FOR IMMIGRANTS (CAPI) (866) 613-3777 CALFRESH (877) 597-4777 www.dpss.lacounty.dpss.calfresh GENERAL RELIEF (866) 613-3777 www.dpss.lacounty.gov/dpss/gr IN-HOME SUPPORTIVE SERVICES (IHSS) (888) 944-4477 WOMEN, INFANTS AND CHILDREN (888) 942-9675						CHILD SUPPORT SERVICES (866) 901-3212 cssd.lacounty.gov MENTAL HEALTH (800) 854-7771 dmh.lacounty.gov	
	HEALTH						INCOME SUPPORT						OTHER SERVICES	
PROGRAM FEES/CO-PAYMENT	✓													
Required Documents														
Birth Certificate (for each applicant)							✓	✓		✓	✓		✓	
Resident Alien Card (If not a US Citizen) or other residency documents					✓		✓	✓	✓	✓	✓			
Proof of California Residency: Driver's License, State ID Card or current letter mailed to you at your address	✓					✓	✓	✓	✓	✓	✓		✓	✓
Social Security Card					✓	✓	✓	✓	✓	✓	✓		✓	✓
Medicare Card or other health insurance card	✓	✓				✓	✓		✓		✓		✓	✓
Marriage Certificate							✓			✓	✓			
School Enrollment/Attendance Papers							✓			✓				
If pregnant or applying for unborn child, Proof of Pregnancy							✓		✓			✓		
Proof of Income	✓	✓	✓			✓	✓	✓	✓	✓	✓	✓	✓	✓
Child/Spousal Support: child support and/or spousal support award letter, copies of check received or statement from Child Support Services Department for last month	✓		✓				✓						✓	
Proof of Resources: all current bank statements, property statements, vehicle registrations, life and/or burial insurance policies, life estate agreement			✓				✓	✓		✓	✓			
Proof of Expenses/Proof of Deductions: work clothing and transportation costs, current taxes, medical insurance, etc.	✓		✓				✓	✓	✓	✓			✓	

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IF PROOF OF INCOME AND/OR EXPENSES ARE REQUESTED: Provide the applicable document(s) listed in the INCOME/EXPENSES section below

<i>Income</i>	<i>Expenses</i>
<u>If employed</u> : copy of most recent pay stub with name of employer and person who worked OR Signed statement from employer with gross monthly income stated and dates received	For care of a child or disabled adult: receipts, bill or cancelled checks that show name of the person cared for, cost of care, and the name of the person who paid for the care
<u>If self-employed</u> : copy of last year's federal income tax return (with Schedule C) or last 3 months' profit and loss statements	For housing and utility costs: receipts or bills that show user's name and amount due
<u>If disabled or retired</u> : copies of award letters or bank statements showing direct deposits	For medical costs for the disabled or persons age 60 or older: bills, receipts, medical insurance premiums, or cancelled checks that show the name of the person who incurred the expense, cost and name of person who paid for the care
<u>If currently receiving benefits</u> : proof of the amount (i.e. unemployment insurance, Social Security, workers compensation, veteran income checks or disability insurance)	For court ordered support payments: receipts, cancelled checks or money orders that show who the payment was for and the amount paid
<u>If income from a loan</u> : copy of loan papers with the name of person who is receiving the loan, the amount and current balance	For self-employed: signed receipts, cancelled checks or statements from whom you get your supplies



WHERE TO ACCESS THE MOST COMMONLY REQUESTED DOCUMENTS



<i>DOCUMENT</i>	<i>DEPARTMENT</i>	<i>PHONE NO. & WEBSITE</i>
Birth, Death, and Marriage Certificates	Registrar Recorder/County Clerk Department Headquarters 12400 Imperial Highway Norwalk, CA 90650	1-800-201-8999 www.lavote.net
Resident Alien Cards or other Residency Documents	U.S. Citizenship and Immigration Services	1-800-375-5283 www.uscis.gov
Proof of California Residency: Driver's License, State ID	California Department of Motor Vehicles (DMV)	1-800-777-0133 www.dmv.ca.gov
Social Security Card	Social Security Administration (SSA)	1-800-772-1213 www.ssa.gov
Copies of Income Tax Return	Internal Revenue Service (IRS)	1-800-829-1040 www.irs.gov
Child Support Documents	Child Support Services Department (CSSD)	1-866-901-3212 cssd.lacounty.gov

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CONTACT INFORMATION TO KEY COUNTY OF LOS ANGELES HEALTH & HUMAN SERVICES PROGRAMS	
<ul style="list-style-type: none"> ▪ CHILD HEALTH & DISABILITY PREVENTION PROGRAM (CHDP) (800) 993-2437 LONG BEACH: (562) 570-4226 PASADENA: (626) 744-6016 www.dhcs.ca.gov/services/chdp ▪ MEDI-CAL (877) 597-4777 www.dhcs.ca.gov/services/medi-cal www.ladpss.org/new_portal/dpss_medical.cfm ▪ CASH ASSISTANCE PROGRAM FOR IMMIGRANTS (CAPI) (866) 613-3777 www.dpss.lacounty.gov/dpss/capi ▪ IN-HOME SUPPORTIVE SERVICES (888) 944-IHSS (944-4477) OR (213) 744-4477 WWW.DPSS.LACOUNTY.GOV/DPSS/IHSS ▪ WOMEN, INFANTS AND CHILDREN (888) 942-9675 www.fns.usda.gov/wic/women-infants-and-children-wic 	<ul style="list-style-type: none"> ▪ 211 LA COUNTY www.211la.org ▪ ACCESS FOR INFANTS AND MOTHERS (800) 433-2611 www.aim.ca.gov ▪ COUNTY OF LOS ANGELES JOB HOTLINE (800) 970-5478 hr.lacounty.gov/wps/portal/dhr ▪ LOW INCOME HOUSING INFORMATION (800) 731-HOME (731-4663) www.hacola.org ▪ LACOUNTYHELPS! www.lacountyhelps.org ▪ SUPPLEMENTAL SECURITY INCOME (800) 772-1213 www.socialsecurity.gov/ssi ▪ LA COUNTY OFFICE OF EDUCATION HEAD START STATE PRESCHOOL 1-877-PRE-K-KID (1-877-773-5543) WWW.PREKKID.ORG